

## Far West CLSD Q4 Meeting

30 November, 2023

### MINUTES

**Present: Legal Aid NSW:** Kate Halliday, Steven Wright, Sophie Farnsworth, Jonathon Grew; **Catholic Care:** Collette Carnie, Kirsty Parker; **Disability Advocacy:** Caryn Ferguson; **Lifeline:** Meg Kelly, Prue Quench; **NDIA:** Lucy Testa; **Far West LHD:** James Pollack; **Far West CLC:** Lilly & Justin **JAS:** Chris Richard

**Apologies: JAS:** Kirsty Callendar

Agenda item	Discussion	Action/Outcome
<b>1. Opening and purpose</b>	<p>Kate Halliday opened the meeting introducing the new Regional Coordinator Chris Richard and acknowledging the traditional owners of the land the Far West CLSD operates on</p> <p>Attendance was noted, all in attendance introduced themselves and what their organisation does in the community</p>	
<b>2. Pannel Discussion: access to justice for people with a disability in the far west region</b>	<p>Lack of awareness about the Office of Trustee and Guardian Issues with NDIS fraud – services fraudulently claiming NDIS funds.</p> <p>Occurs in a number of ways:</p> <ul style="list-style-type: none"><li>○ Unlicensed trades doing home modifications.</li><li>○ Services charging for services not provided.</li><li>○ Services or contractors charging more than the original quote.</li></ul>	<p>Lucy to get resources on reporting NDIS fraud</p> <p>Promote complaints about bad NDIS providers.</p> <p>Lucy to please get resources on reporting NDIS issues to increase awareness</p>

	<p>Reporting is low.</p> <ul style="list-style-type: none"> <li>○ Concerns about retaliation from services</li> <li>○ Fear of losing services especially when the number of providers in the region is limited.</li> <li>○ Lack of awareness of who can report and how to report.</li> </ul> <p>Reporting should not lead to loss of services, where providers are shut down there are agencies in place to assist participants in transferring providers. Reporting can be done by anyone and can be done anonymously.</p> <p>New role as the first ongoing disability adjacent role in the FW LHD has been established. The role is focused on assisting patients navigating the NDIS with a particular focus on intellectual disability.</p> <ul style="list-style-type: none"> <li>- James Pollack: There is a lack of providers who have the capacity or willingness to take on clients with complex behaviours and or offending behaviours. NDIA is data driven and is in the process of identifying and responding to market gaps in the region.</li> </ul> <p>Issues accessing the DSP:</p> <ul style="list-style-type: none"> <li>○ Medical practitioners don't know what the requirements for access are so reports they write are insufficient.</li> <li>○ Welfare Rights centre has templates for doctors writing DSP reports.</li> </ul> <p>If accessing legal aid specialist services for disability inf Far West region, it is best for people to go through the legal aid office in broken hill rather than any centralised lines because BH Legal aid can better assist in accessing specialist teams. Can also attend Legal Aid NSW clinics – no application needed. Monday: Crime clinic</p>	
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	<p>Tuesday: Civil clinic In 2024 - Tuesday, morning clinic: Civil; afternoon clinic: Family.</p> <p>Also, ongoing issues for kids with disability being able to access inclusive education.</p>						
<p><b>3. Planning CLDS meeting and program for 2024</b></p>	<ul style="list-style-type: none"> <li>➤ Preference for in person meetings</li> <li>➤ Interest in engaging other towns in the region – aware that in person meetings are less accessible</li> <li>➤ Interest in larger forums running adjacent to meetings</li> <li>➤ Themed meetings work well</li> <li>➤ Suggested themes for next year: <ul style="list-style-type: none"> <li>○ Drug and alcohol</li> <li>○ Domestic Violence</li> </ul> </li> </ul> <p>Dates for 2024 meetings:</p> <table border="1" data-bbox="420 852 1486 998"> <tr> <td data-bbox="420 852 688 998"> <p><b>Far West</b> Thursday 1:30pm-3:30pm</p> </td> <td data-bbox="688 852 837 998"> <p>Q1. 22 Feb</p> </td> <td data-bbox="837 852 989 998"> <p>Q2 20 June</p> </td> <td data-bbox="989 852 1228 998"> <p>Q3. 19 September (Wilcannia)</p> </td> <td data-bbox="1228 852 1486 998"> <p>Q4. 14 November (Planning meeting)</p> </td> </tr> </table>	<p><b>Far West</b> Thursday 1:30pm-3:30pm</p>	<p>Q1. 22 Feb</p>	<p>Q2 20 June</p>	<p>Q3. 19 September (Wilcannia)</p>	<p>Q4. 14 November (Planning meeting)</p>	<p>Chris will send out calendar invites for the 4 x meetings for 2024.</p>
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