

South Coast CLSD Program Action Plan

2022- 2024

Action	Responsible	Notes and Monitoring
Working together effectively to help priority client groups		
Promote legal services: <ul style="list-style-type: none"> • Regular CLE on what services offer • Social media • Community radio • Existing newsletters • Distribute the existing posters and flyers through the region 	Regional coordinator CLSD Program unit	
Use local numbers to promote legal services	Legal services	Feedback at the meeting indicates that people are reluctant to call 1800 numbers
Repeat on-line webinar: your guide to South Coast legal services/spotlight on legal services in the region	Regional coordinator CLSD Program unit	
Tackling fine debt in the region and making it easier for people to address their fine debt		
Work with Revenue NSW on their community action plan in the region	Need to nominate people who will participate	Need to verify the timeframe for this action with Revenue NSW.
Develop a 'no wrong door' pathway for people with fines - embed the practice of asking clients	All partners through law check-up activities at quarterly meetings	

at intake and then when leave services whether they have fine debt or need help with fines		
Hold 'help with fine' days with other organisations		Work with Revenue NSW through their community action plan in the region.
Trial incentive programs in areas of high social economic disadvantage	CLSD Program unit	This suggestion needs some further exploration and discussion
<ul style="list-style-type: none"> Promote the WDO program Encourage more counsellors and psychologists to participate or promote 3rd party WDOs where this is not feasible 	Regional coordinator Legal Aid NSW Fines and WDO Service	
Advocacy on housing and homelessness		
Identify local councils with actions or goals on homelessness and identify how we can complement those actions. Advocate for local councils to have plans or goals on homelessness.	CLSD Program unit Key contacts with the CLSD Program partnership	Can councils assist with rezoning of commercial areas to allow for dwellings? Learn from other CLSD areas what they are doing about homelessness (e.g.: Hunter Community Alliance)
Support existing campaigns on housing and homelessness	Regional coordinator CLSD Program unit	Everybody's Home https://everybodyshome.com.au/ Make Renting Fair - end unfair evictions https://rentingfair.org.au/
<ul style="list-style-type: none"> Investigate code of conduct on holiday rentals and its application to the South Coast region. Investigate law reform opportunities to better regulate holiday rentals. 	Can we ask a pro-bono firm to do research on these issues and present it to partners?	
Collaborate with housing inter-agencies on advocacy	Regional coordinator	Can we nominate CLSD Program partners to attend housing interagency who can be responsible for sharing information both ways?

Advocate for more tenancy advocates and lawyers providing specialist housing and homelessness services		
Addressing gaps in services: Improve access to family law representation for people eligible for legal aid		
Pilot remote pro-bono services for family law		
Training for family lawyers on family violence and its impact on children	Legal Aid NSW Shoalcoast CLC	
Offer mentoring to family lawyers particularly on far South Coast to encourage panel membership	Legal Aid NSW	
Addressing gaps in services: domestic and family violence, NDIS		
Ensure that defendants to ADVOs are getting referrals to housing and pre and post court information about ADVOs		Work with NTV to promote the use of 1800 Respect for defendants to be linked to services
<p>NDIS issues</p> <ul style="list-style-type: none"> • Hold a focused meeting or forum on NDIS issues • Invite Fair Work Ombudsman /NDIS Quality and Safeguards Commission to speak at a meeting about their role 	Regional coordinator	
CLE in workplaces and sporting clubs to start the conversation about domestic and family violence		
Training or collaboration with police on best practice approaches in intervening in domestic and family violence		First step to explore what Shoalcoast CLC has already achieve in working with police

What would you like to get out of our planning meeting today?

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