

CLSD e-update

January 2012

CLSD PROGRAM UNIT NEWS

CLSD roll out

The CEO Legal Aid NSW has approved the roll out of two new CLSD partnerships based in the Kempsey and Taree areas. This follows an introductory meeting in Port Macquarie in December, where partners told us that one CLSD partnership was not sustainable over such a large, and largely disadvantaged region. We'll be meeting again on 21st and 22nd February in Kempsey and Taree. This brings the number of CLSD partnerships across NSW up to 11.

CLSD Evaluation

The independent evaluation of the CLSD Program is currently underway. The aim of the evaluation is to give us some ideas on how the CLSD Program can work better with both our internal Legal Aid NSW partners as well as external stakeholders. Please contact the CLSD Program Unit if you'd like to have a say – on Jenny.Lovric@legalaid.nsw.gov.au or (02) 9219 5102 and we can put you in touch with the evaluation team.

CLSD Regional Coordinators Workshop

The CLSD Program Unit is hosting a 2-day Regional Coordinator's Workshop in Sydney on 1-2 March. The aim of the workshop is the work with all our current Regional Coordinators on improving the way we do business.

CLSD Reports to the New South Wales Legal Assistance Forum (NLAF)

The CLSD Program Unit reports to NLAF on identified legal needs, emerging and systemic issues. The reports received very positive attention at the recent NLAF Forum. Participants at the Forum - who include Senior Officers from Legal Aid NSW, Aboriginal Legal Service, CLCs NSW, LawAccess NSW and the Department of Attorney-General and Justice - stated that they find the report a valuable record for "taking the pulse of the social justice sector in RRR NSW." So keep reporting your "intelligence" on what are the emerging and unmet legal needs arising in regional, rural and remote NSW to your Regional Coordinators or the CLSD Program Unit.

Submission to Parliamentary Inquiry into Foetal Alcohol Spectrum Disorder

The CLSD Program Unit, the Legal Aid NSW Children's Legal Service and the Aboriginal Legal Service wrote a joint submission to the House of Representatives Standing Committee on Social Policy and Legal Affairs Inquiry into Foetal Alcohol Spectrum Disorder. The Submission is still with the Committee and not yet publicly available. For more information on the Inquiry, see <http://www.aph.gov.au/house/committee/spla/fasd/index.htm>

CLSD e-updates are now on the web

Don't forget that the CLSD e-updates are now on the new Legal Aid NSW website at <http://www.legalaid.nsw.gov.au/what-we-do/community-partnerships/cooperative-legal-services-delivery-clsd-program>

CLSD PROJECTS

Working with Aboriginal families - Local Cultural Awareness Training - South Coast

Twenty-five participants were treated to an enthralling and, at times somewhat disturbing, account of life on Aboriginal missions of old, by Aunty Kate Davis and Gail Wallace at the Shoalhaven Arts Centre. Both presenters

were the originators of Circle Sentencing, which commenced in the Local Court at Nowra in 2002 and successfully continues today and has been extended to a number of other local court regions.

Both presenters participate in Circle Care, which operates in conjunction with the Department of Family and Community Services with the aim of placing Aboriginal children in need of care, within the family structure of the relevant aboriginal community. Three years and as yet they have not failed in finding a suitable placement. Many helpful hints as to how to deal with Aboriginal clients were also forthcoming and all participants agreed that it was a very worthwhile session.

Borderline Personality Disorder training

The Hunter CLSD organised this workshop with the Newcastle Gateway Family Law Project (Gateway Network) presented by the Hunter Association of the Relatives and Friends of the Mentally Ill (Hunter ARAFMI). The workshop was attended by over 20 lawyers, advocates, mediators and a counsellor. The training targeted lawyers, mediators and support workers about working with clients with Borderline Personality Disorder.

Older Person's Legal Diary 2012

We have exhausted our supply of this hugely popular diary. Our thanks to Lauren Finestone at the Older Persons Legal Unit at Legal Aid NSW for her brilliant work, and to Shoalcoast CLC for the inspiration.

LEGAL AID NSW NEWS

CEO news at Legal Aid NSW

The Attorney General, Greg Smith SC has appointed Bill Grant OAM as Chief Executive Officer of Legal Aid NSW. Bill returns to the position of CEO of Legal Aid after a four year absence from the organisation. Bill served as head of Legal Aid from 2001 to 2007. During that period, he also established a Legal Aid Human Rights Committee and a specialist unit to assist disadvantaged people involved in coronial inquests. For the past four years, Bill has been the Secretary-General of the Law Council of Australia – a body representing more than 50,000 lawyers.

Legal Aid NSW Aboriginal Field Officer (Civil and Family Law) Pilot Project

Legal Aid NSW now has Aboriginal Field Officers in 3 locations around NSW to help better service Aboriginal communities and clients. Based on research provided to Legal Aid in the Civil and family Law Needs of Aboriginal People in NSW (available on request) indicating areas of high need, and in partnership with the Aboriginal Legal Service, positions are located at:

- Campbelltown. Field Officer Kelly Smith is located at the Legal Aid NSW office, and providing services to the Campbelltown and South Coast communities,
- Coffs Harbour. Field Officer Col Skinner is located at the Aboriginal Legal Service Office, working directly with Legal Aid's Coffs Harbour Office and providing services to the Mid-North Coast communities, and
- Walgett. Field Officer Harmonie Dennis is located at the Aboriginal Legal Service Office, working directly with Legal Aid's Dubbo Office and providing services to the Far North West communities.

The positions help to address what has been shown to be an area of high unmet legal needs in regard to civil and family law issues through a combination of community legal education (CLE), outreach and client assistance. This is achieved by working directly with Legal Aid's Civil and Family Law Divisions to reduce the barriers between Legal Aid's services and Aboriginal communities and may also provide private practitioners with advice in engaging with local Aboriginal communities within their areas, particularly in regard to CLE and outreach.

For contact details of offices where positions are located go to <http://www.legalaid.nsw.gov.au> or <http://www.alsnswact.org.au>. For a copy of the *Civil Law Needs of Aboriginal People in NSW* contact scott.hawkins@legalaid.nsw.gov.au.

Reminder: legal aid is available for compulsory schooling matters

See our policies at Policy Online, 5.16.16 and 5.16.17 at

<http://www.legalaid.nsw.gov.au/for-lawyers/policyonline/policies/5.-family-law-matters-when-legal-aid-is-available/5.16.-care-and-protection-matters>

SECTOR NEWS & REPORTS

New Aboriginal Legal Service (NSW/ACT) Limited (ALS) website



The ALS has launched a fabulous new website at <http://www.alsnswact.org.au/>
Some of the features on the new website include:

- a news panel on the front page for up-to-date information on the ALS
- job vacancy page
- a page inviting the broader community to donate to the ALS as a Public Benevolent Institution
- office details are easily located
- ALS history is on the site
- Community Legal Education resources and films on our site for viewing
- plus many more features!

If you have any comments or suggestions about the new website, you can contact Kate Finlayson on 8303 6699 or 0418 254 237.

Government response to "Doing time – Time for doing: indigenous youth in the criminal justice system"

The Australian Government has tabled its response to the House of Representatives Standing Committee on Aboriginal and Torres Strait Islander Affairs Report *Doing Time- Time for Doing: Indigenous Youth in the Criminal Justice System*. See the Report at: <http://www.aph.gov.au/house/committee/atsia/sentencing/report.htm>

The (then) Attorney-General Robert McClelland said "the report has once again highlighted the national shame that is the overrepresentation of Indigenous Australians in prisons across this country".

"It is simply unacceptable that the detention rate for Indigenous young people is 28 times higher than for non-Indigenous young people and that Indigenous young people account for 59 per cent of the total juvenile detention population.

"Governments of all persuasions - both state and federal - need to continue to focus our efforts on ensuring equitable justice outcomes for indigenous Australians," said Mr McClelland.

The Minister for Indigenous Affairs, Jenny Macklin, said the *Doing Time* Report demonstrates that the high levels of disadvantage experienced across Indigenous Australia are contributing to high incarceration rates for indigenous young people. The Australian Government has accepted all 40 recommendations in whole, in part or in principle. One of the recommendations on *Doing Time* was an Inquiry into Foetal Alcohol Spectrum Disorder prevalence, diagnosis, intervention and prevention (see Inquiry/Submission above).

Let's see how this plays out...

'Do not knock' campaign

For many Australians, particularly the elderly and people living on their own, being visited by salespeople can be an unnerving experience. For others, having valuable time at home with family and friends interrupted by pushy salespeople is simply an unwelcome distraction. To order stickers and find out where you can pick them up near your home

A national *Do not knock* campaign, aiming to put a stop to unwelcome, dishonest and intimidating door-to-door salespeople, has begun with the Consumer Action Law Centre (in Victoria) launching a new interactive website at <http://donotknock.org.au/>. Go to the website

- to read consumer stories about the problems with door to door selling and the success of the Do Not Knock sticker
- for tips on avoiding high pressure sales

- for info on your legal rights about door to door sales and telephone marketing
- to help distribute stickers as a campaign partner



Law & Justice Foundation of NSW - Project Grants

The Law and Justice Foundation general grants round is now open for grants of up to \$50,000.00 for projects that increase access to justice, particularly for people with a disadvantage. The current focus of the grants program is on community legal education projects, including the production of plain legal language products. Non legal organisations are welcome to apply, however, non legal applicants should have input/involvement by a relevant legal service.

Further information can be found on the Foundation's website at <http://www.lawfoundation.net.au/grants>. You are encouraged to contact Jane Kenny, the Grants and Legal Information Manager at the Foundation, at least six weeks before applications close on 30 March, to discuss your project idea. You can reach Jane on 02 8227 3210 or by email on grants@lawfoundation.net.au

The Human Rights (Parliamentary Scrutiny) Act 2011

The Human Rights (Parliamentary Scrutiny) Act 2011 commenced on 4 January 2012. The Act will operate to protect and promote human rights in Australia.

The new Act's aim is to improve parliamentary scrutiny of legislation for consistency with Australia's human rights obligations through two measures:

- requiring that all new bills and disallowable legislative instruments be accompanied by an assessment of compatibility with human rights, and
- establishing a new Parliamentary Joint Committee on Human Rights.

The Human Rights (Parliamentary Scrutiny) (Consequential Provisions) Act 2011 will also enable the President of the Australian Human Rights Commission to become an ex officio member of the Administrative Review Council to ensure that a human rights perspective is integrated into the discussions of the Council.

"The Act will make positive contributions to the lives of our fellow Australians. They will sharpen our focus on standards which promote freedom, respect, equality, dignity and a fair go for all", Mr McClelland (the then Attorney General) said.

More information about the new Acts, including Statements of Compatibility and the Joint Parliamentary Committee on Human Rights is available at:

http://www.ag.gov.au/www/agd/agd.nsf/Page/Humanrightsandanti-discrimination_FrequentlyAskedQuestions-ParliamentaryScrutiny

Safe at Home, Safe at Work

A new website has been launched by the *Safe at Home, Safe at Work Project* and funded by DEEWR to promote and resource the introduction of domestic violence clauses in industrial instruments.

The website has information and resources for:

- Workers experiencing domestic violence: what you need to know,
- Employers looking for information about domestic violence in the workplace and what to do about it: facts, definitions, how to plan policies and safety measures.
- Unions looking to negotiate domestic violence clauses: tips to negotiating domestic violence clauses, key facts, messages to members,
- Anyone interested in learning more about why domestic violence is a workplace issue.

Plus a variety of resources including:

- Training for implementing clauses and support (three e-learning modules).
- Research (the domestic violence and work survey)
- Law reform (submissions on domestic violence and Commonwealth employment law and domestic violence as a ground of discrimination)

Visit the website at <http://www.dvandwork.unsw.edu.au/>

New resources on fencing/boundary disputes and car accidents available on LawAssist

LawAssist is a website developed by LawAccess NSW. Resources for people involved in fencing and boundary matters and car accidents have been added to the LawAssist website.

The fencing site includes:

- things to consider when building, fixing or replacing a fence, including information about options if neighbours can't reach agreement.
- information for people who have applied to the Local Court or Local Land Board for Fencing Orders
- step-by-step guides to preparing for hearings as well as sample forms and instructions.

The resources also include a specific section devoted to boundary disputes. You can view the new fences materials at: http://www.lawlink.nsw.gov.au/lawlink/LawAccess/ll_lawassist.nsf/pages/lawassist_fences

The car accident site includes information on:

- what you should do after an accident, including exchanging details with the other party and gathering evidence.
- The different types of car insurance, including making a claim and dealing with insurance companies and their decisions.
- who may be responsible for the accident, including issues around fault, owners/drivers, employers/employees and independent contractors.

There are also instructions and sample forms that are specific to car accidents. See materials at http://www.lawlink.nsw.gov.au/lawlink/LawAccess/ll_lawassist.nsf/pages/lawassist_car_accident

If you have any questions about LawAssist or would like to provide feedback about the site, please contact Rita Bhattacharya on (02) 8833 3104 or Rita_Bhattacharya@agd.nsw.gov.au.

New Community Justice Centres website is launched

The Community Justice Centres (CJC) website has been completely re-organised to provide a more approachable, user-friendly navigation and more comprehensive, up-to-date and easier to find information.

Community Justice Centres provide free mediation and conflict management services to help people resolve disputes. The new Community Justice Centres site includes a comprehensive description of the services provided and the benefits of Alternative Dispute Resolution (ADR), as well as new pictorial case studies. Court users who are referred to mediation provided by Community Justice Centres, should go to www.cjc.nsw.gov.au

RESOURCES

CRIME HOTLINES

Youth Hotline – Phone 1800 101810

The Legal Aid NSW Youth Hotline provides legal advice and information to young people under 18, and operates 9am to midnight weekdays, with a 24-hour service from Friday 9am to Sunday midnight and also on public holidays. See <http://www.legalaid.nsw.gov.au/what-we-do/criminal-law/youth-hotline>

Custody Notification Service (CNS) - Phone 1800 765 767

The CNS is a unique service provided by the Aboriginal Legal Service for Aboriginal or Torres Strait Islander people taken into police custody in NSW and ACT. If an Aboriginal person is arrested or taken into police custody, the police must contact the ALS and let the arrested person speak to an ALS lawyer, on duty 24 hours a day every single day of the year. The ALS lawyer will give the arrested person legal advice and that they are OK. The ALS lawyer will check that the police are treating the arrested person with respect and that their rights are protected. See <http://www.alsnswact.org.au/pages/custody-notification-service>

Bail Assistance Line (BAL) – for POLICE ONLY – 1300 224 555 (after hours).

The BAL provides an after-hours service for police who are considering granting conditional bail to a young person who is in their custody but who cannot be released as they cannot meet their bail conditions. The BAL operates with NGOs and Juvenile Justice. BAL offers assessment of young people in police custody who require support and access to a range of services including transport, accommodation and case support. See http://www.djj.nsw.gov.au/bail_assistance_line.htm

Criminal Justice Support Network (CJSN) - Phone 1300 665 908

The CJSN provides support for people with intellectual disability involved in any type of criminal matter (including AVO matters). The CJSN provides services regardless of whether the person is a victim, witness or suspected of involvement in a crime. See http://www.idrs.org.au/support_cjsn/cjsn_police.html

Victims Access Line (VAL) – Phone 1800 633 063

The Victims Access Line (VAL) provides a single entry point for Victims of Crime in NSW to assist them in accessing services. See

http://www.lawlink.nsw.gov.au/lawlink/victimsservices/ll_vs.nsf/pages/VS_counselling24hour#

Got a problem with these being 1800/13 numbers?

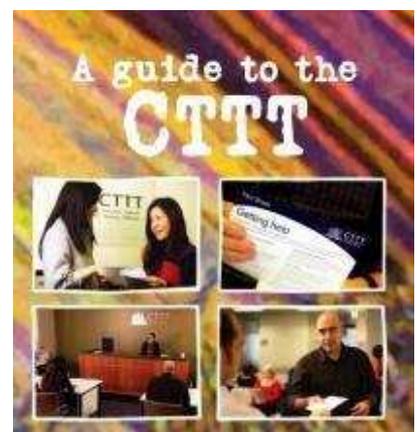
So do we! Support the ACCAN "Fair Calls For All" campaign at <http://accan.org.au/>

A Guide to the Consumer, Trader and Tenancy Tribunal (CTTT)

'A Guide to the CTTT' is a multimedia e-Resource providing an overview of resolving your dispute at the Consumer, Trader and Tenancy Tribunal. Topics include:

- What is the CTTT?
- How to apply.
- What to do if you are the respondent.
- How to prepare for a hearing.
- Participating in conciliation.
- What to expect in the hearing room.
- Where to get help

http://www.cttt.nsw.gov.au/Resources/Guide_to_the_CTTT.html



Legal Information Access Centre, Find Legal Answers and Hot Topics – resources in your library and online



The Legal Information Access Centre (LIAC) is a specialist information service of the State Library of NSW. It provides access to information about the law for all members of the community in NSW. The *Find Legal Answers* web guide provides access to current information about the law in NSW. The guide lists useful resources, organised by topic, that are available on the web and in print. Resources are selected and regularly reviewed by specialist librarians at LIAC, State Library of NSW. To assist access, all resources are grouped in categories, starting with introductory or simple summaries of the topic followed by more detailed resources. All resources are freely available on the web. See <http://www.legalanswers.sl.nsw.gov.au/>

Uses and abuses of crime statistics (NEW)

The NSW Bureau of Crime Statistics (BOCSAR) publishes periodic Crime and Justice Bulletins. The latest Bulletin is aimed to promote a better understanding of crime statistics amongst students, journalists and the interested public. The paper illustrates well how crime statistics are frequently misrepresented by politicians and misinterpreted by media, often in sensational stories. This abuse of the statistics impedes rational debate about law and order. See the paper at:

[http://www.bocsar.nsw.gov.au/lawlink/bocsar/ll_bocsar.nsf/vwFiles/CJB153.pdf/\\$file/CJB153.pdf](http://www.bocsar.nsw.gov.au/lawlink/bocsar/ll_bocsar.nsf/vwFiles/CJB153.pdf/$file/CJB153.pdf)

NEW LEGAL AID RESOURCES

Adult children living at home

The latest resource in the suite of brochures on legal issues for older people is hot off the press. *Adult children living at home: what to do if you want them to leave?* covers written agreements, explains how the law can help if home arrangements no longer work, and includes tips on safety. This is brochure No. 9 in the suite, following on from *They want me to leave: staying in your home when your partner dies*. Copies can be downloaded, or free printed copies ordered, at

The *Find Legal Answers* tool kit, a collection of up to 20 plain language books, is available in all NSW public libraries. Subjects include: renting, wills and estates, family law, drink driving, facing a criminal charge in court, neighbours and the law, bankruptcy, debt and credit problems and consumer law. See

<http://www.legalanswers.sl.nsw.gov.au/network/liacnsw.cfm> for locations of public libraries across NSW.

Hot Topics is a plain language series about recent changes and current debates in the law. There are four issues published each year, written by legal experts. All issues include case studies and sources of further information. All NSW public libraries receive *Hot Topics* and have a copy available for loan. The latest *Hot Topics* is on Refugees. The next one will be on *You and Your Lawyer*, edited by the Office of the Legal Services Commissioner. New editions of *The Australian Legal System* and *Neighbours* are also being produced. See http://www.legalanswers.sl.nsw.gov.au/hot_topics/

www.legalaid.nsw.gov.au/publications or by calling (02) 9219 5028.





Unpaid fines and Work and Development Orders

Are some of your clients struggling to pay off fines?

Unpaid fines can really hurt. They can result in increasing debt, loss of driver licence and car registration, a portion of wages being taken by the State Debt Recovery Office (SDRO) or property being taken by the Sheriff.

For people who are unable to pay, fines debt can also impact on their health and wellbeing, their relationships and their ability to find employment. It can even lead to further offending and prison.

Now there is a simple and practical way to support people to be free of their unpaid fines and the negative consequences that go with them.

What is a Work and Development Order (WDO)?

WDOs allow people to clear their fines through unpaid work, courses or treatment. WDOs are made by the SDRO. A person can only get a WDO if their application is supported by an “approved organisation” or an “approved registered health practitioner”.

Who is eligible for a WDO?

The WDO scheme is available to anyone who is having trouble paying off their fines because they are homeless, have a mental illness, intellectual disability or cognitive impairment or because they are experiencing acute economic hardship.

What sort of activities can be undertaken by WDO participants?

The scheme is very broad and many different activities can be undertaken as part of a WDO. They include:

- Unpaid voluntary work
- Medical or mental health treatment
- Educational, vocational or life skills courses
- Counselling and therapy
- Financial counselling
- Drug and alcohol treatment
- Mentoring programs (but only for young people under 25)
- Case management
- Any combination of these activities

Fines are worked off at different hourly rates depending on the activity. For example, unpaid work reduces the debt by \$30 for every hour worked. A medical or mental health treatment plan, or drug and alcohol treatment, will reduce the debt by up to \$1000 a month, as long as the client complies with the plan.

How can our organisation get involved?

The best thing your organisation can do to help clients with fines debt is to become an approved organisation or approved registered health practitioner. So that more clients benefit from the scheme your organisation can apply for approval on behalf of all the services within your organisation.

You may in fact already be providing services and activities that would satisfy the WDO criteria. Or you may be case managing clients who are undertaking eligible activities with other service providers.

Signing up is a quick and simple process. Reporting and record keeping requirements are minimal and straightforward.

To get approved, complete the application forms on the State Debt Recovery Office (SDRO) website at www.sdro.nsw.gov.au.

What do approved organisations have to do?

Here's what approved organisations need to do if they are supporting a WDO client:

1. Assess whether the client seems eligible for the scheme
2. Develop an activity or treatment plan with the client
3. Help the client complete their WDO application form and submit it with the activity or treatment plan
4. Provide and/or supervise activities or treatment undertaken by the client
5. Keep records such as time sheets for completed activities
6. Complete a basic monthly report on the client's progress. There is a template on the SDRO website
7. Submit a brief final report in a template when the client completes the WDO

What if my client can't or isn't eligible to do a WDO?

Unless your client contacts the SDRO and makes alternative arrangements to resolve their fines debt, further enforcement action is highly likely. You should contact SDRO to discuss the options available for your client.

Want more information?

- SDRO website <http://www.sdronsw.gov.au/>
- WDO Hotline 1300 478 879 (Monday to Friday 9am to 5pm)

Legal Aid NSW offers community legal education sessions to organisations interested in becoming approved WDO providers. If you want to know more go to www.legalaid.nsw.gov.au, contact Andrew Taylor, solicitor at Legal Aid NSW, on (02) 9219 5809 or email WDO@legalaid.nsw.gov.au.

Free legal advice on fines is available at your nearest Legal Aid NSW office. For more details go to <http://www.legalaid.nsw.gov.au/>

PROJECT IDEA?

A free legal clinic that opens when class is over

The New York Times writes: "Soon after Dennis Kass started teaching history at a small high school in Little Village four years ago, he put his law degree to use, dispensing free legal advice to students and their families after school. That modest beginning has evolved into the Chicago Law and Education Foundation, a free clinic that has now expanded to eight additional city high schools. Mr. Kass, 35, estimated that he handled about 100 legal cases last year and said the foundation had helped thousands of people by distributing brochures and answering questions at open houses.

The foundation is based at Mr. Kass's own school, Infinity Math, Science and Technology High School, one of four high schools that are part of the Little Village Lawndale High School campus. The location makes sense, Mr. Kass said, because public schools were an ideal place to provide legal services to low-income families. Mr. Kass described the foundation's legal work as 'triage,' and used his fingers to tick off the issues that have come to his attention: 'My uncle got arrested, the landlord says we have to move, my mom's boyfriend beat her up, domestic abuse, orders of protection, immigration, homelessness,' he said. . . . Many people he worked with did not realize that their problems had legal remedies, Mr. Kass said. 'They associate legal problems with being arrested. Half of what we do is telling people what their rights are.' . . . The foundation runs on a shoestring.

The 2011 operating budget was about \$3,000, nearly all of it paid for by the Crossroads Fund, a Chicago foundation that provides small grants to community organizations. The foundation does not receive any money from Chicago Public Schools, according to Mr. Kass and Patricia Brekke, the principal at Infinity. Mr. Kass relies on four volunteer lawyers and Cora Moy, a law student who maintains the foundation's bilingual Web site, to keep the group running.

Source: Paul Engleman, New York Times, 19 January 2012

REGIONAL OUTREACH CLINIC PROGRAM

Under the Regional Outreach Clinic Program (ROCP), Legal Aid NSW funds private and Community Legal Centre lawyers to provide advice and minor assistance in various regional and remote locations. CLSD partners are reminded that they can refer clients to the following clinics for FREE legal assistance:

Bathurst

Bathurst Information and Neighbourhood Centre
3rd Thursday of each month from 10am to 12.30pm
Appointments: (02) 6352 1266

Bega

Bega Court House
3rd Thursday of each month from 10am to 1pm
Appointments: (02) 4474 0700

Boggabilla

New England Institute of TAFE, Boggabilla Campus
1st Monday of each month from 10am to 1pm
Appointments: (07) 4671 0335

Bowraville

MiiMi House, High St, Bowraville
3rd Thursday of each month from 10am to 12.30pm
Appointments: (02) 6562 1888

Brewarrina

Brewarrina Court House
3rd Tuesday each month from 11am
Drop in or call Geoffrey Langford on (02) 6836 3022

Dareton

Mallee Family Care
14 Mitchell Street Dareton
4th Thursday of each month from 2pm to 5pm
Appointments: (03) 5023 5966 or 1800 243 002

Lightning Ridge

Lightning Ridge Local Court
Cnr Opal & Morilla Street Lightning Ridge
1st Monday of each month from 10am to 1pm
Appointments: (02) 6822 1066

Lithgow

Lithgow Information and Neighbourhood Centre
1 Padley Street Lithgow
2nd Thursday of each month from 1.30pm to 4.30pm
Appointments: (02) 6352 1266

Macksville

Nambucca Valley Neighbourhood Centre
27 Wallace Street Macksville
1st & 3rd Thursday of each month from 1.30pm to 4pm
Appointments: (02) 6562 1888

Moree

Moree Library
Corner Balo & Albert Streets Moree
4th Thursday of each month from 10.30am to 1.30pm
Appointments: (02) 6757 3374 or 1800 687 687

Nambucca Heads

The Roundabout
(next door to Nambucca Family Day Care Office)
157 Mann Street, Nambucca Heads From 10 am – 1 pm
2nd Thursday of each month 10am to 1pm
Appointments: (02) 6562 1888

Orange

Orange Court House
1st Wednesday of each month from 9am to 12pm
Appointments: (02) 6362 5036

Tenterfield

Tenterfield Local Court
4th Tuesday each month 11 am to 2pm
Appointments: (02) 6772 1322

Wentworth

Mallee Family Care
59 Darling Street Wentworth
4th Thursday of each month from 10am to 1pm
Appointments: (03) 5023 5966 or 1800 243 002