

Central Tablelands CLSD Minutes Tuesday 16 February 2021 via ZOOM

Present: Winnecke **Baker** (CLSD unit Legal Aid NSW – minutes), Arlia **Fleming** (Principal Solicitor Elizabeth Evatt CLC – Chair), Christina **Alkhamisi** (Legal Aid NSW CLE), Jackie **Lanigan** (Migrant Settlement Worker, Bathurst Neighbourhood Centre), Jill **Marshall** (Civil Law, Legal Aid NSW Orange), Silva **Osaki** (Project Officer - Your Story Disability Legal Support), Rachel **Vincent** (Solicitor – Your Story Disability Legal Support), Simon **Etherington** (Solicitor Legal Aid NSW Orange), Kate **Watt** (Justice Advocacy Service, IDRS), Rochelle **Thompson** (Community Engagement Officer, Services Australia)

Apologies: Mark **Patrick** (Managing Solicitor, Australian Centre for Disability Law), Peter **Ringbauer** (Solicitor in Charge, Legal Aid NSW Orange), Tara Jane **Torrisi** (Principal Solicitor Binaal Billa)

Agenda Item	Discussion	Action/Responsibility/ Time
1. General welcome & acknowledgement	<i>Arlia opened the meeting by welcoming partners and acknowledging that she was hosting the meeting from the lands of the Gundungurra and Darug Peoples, whose sovereignty was never ceded.</i>	
2. Referral check-in case study exercise	Partners agreed to postpone this activity to a later meeting that involves a higher proportion of non-legal service partners.	
3. Updates from previous minutes	<p>1. Supports for people with disabilities: IDRS workshop on sexting and training for NDIS support coordination staff on NDIS consumer issues</p> <ul style="list-style-type: none"> - IDRS has received a new request for training around people with disability understanding how to protect the security of their personal information online, in particular their passwords. - Legal Aid NSW existing CLE resources about sexting and young people using technology could be adapted for this audience. - Legal Aid NSW has told Disability Advocacy that they have capacity to deliver training to NDIS support coordination staff. <p>2. Interest in Cut it Out workshops (Arlia Fleming)</p>	<ul style="list-style-type: none"> ❖ Jill Marshall (Legal Aid NSW), Julianne Elliot (Legal Aid NSW) and Kate Watt (IDRS) to connect about delivering this training. ❖ Jill Marshall (Legal Aid NSW) contact Evie (Disability Advocate) to schedule dates for NDIS training ❖ Winnecke Baker (Legal Aid NSW) send fine data by postcode to Arlia Fleming (EECLC) and Jill Marshall (Legal Aid NSW)

- There is interest in holding workshops in Bathurst and the Blue Mountains this year.

3. Fine debt and targeted messaging (Winnecke Baker)

- Last year, the CLSD unit obtained data from Revenue NSW about the number of outstanding penalty notices for specific penalty notice types by postcode in a number of CLSD regions, including the Central Tablelands.
- In partnership with some CLSD regional coordinators, the CLSD Unit is using the data to develop targeted communication assets (social media tiles, postcards, posters) about the most common penalty notice types
- The aim of the project is to raise awareness of fines as a legal issue and to connect people with local legal services.
- Arlia suggested that it is good for resources to ask *do you have a find for x, y, z?* and then provide referral information about what people can do about them.

4. CLE for youth at Headspace

- Legal Aid NSW Orange is currently planning what to do this year during Youth Week, which could involve CLE at Headspace in Orange.
- Lynne Worrall from the WDO team did CLE for Headspace Orange last year over Zoom.

4. Forbes Community Day and CLE workshops

Day 1, 28 April: Community Legal Education for community workers

- Topics to cover: family law, ADVOs, domestic violence and victim's support.
- The Women's Legal Service will cover the promotion of this event.

Day 2, 29 April: Community Information Day (10AM – 2PM)

- Venue: Yoorana Gunya Family Healing Centre 40-70 Church Street Forbes
- Services attending:
 - The Energy and Water Ombudsman
 - Births, Deaths and Marriages (birth certificate applications)
 - Revenue NSW (pending approval from Bud)
 - Legal Aid NSW Work & Development Order Service
 - Legal Aid NSW (Civil Law team from Orange)
 - IDRS
 - Your Story Disability Legal Support
 - Services Australia
- The CLSD Unit will organise a flyer and social media tile for the promotion of this event.
- Lunch will be provided for community on the day

- ❖ Jill Marshall (Legal Aid NSW) send information to Rochelle Thomas (Services Australia) about the community outreach day that will enable her to submit an application for approval to attend.
- ❖ Organisations that are attending the community day should send a logo to Winnecke.baker@Legalaid.nsw.gov.au so that it can be included on the promotional materials.

		<ul style="list-style-type: none"> ❖ Arlia to send details of Interagency networks in Lithgow and Bathurst to Rachel so that Your Story Disability can connect with those regions as well.
<p>5. Other issues or requests?</p>	<p>1. Tenancy terminations</p> <ul style="list-style-type: none"> - Legal Aid NSW saw a significant increase in matters about tenancy terminations and related issues before Christmas. - IDRS has also helped some clients recently who were issued eviction notices from Housing NSW following a criminal charge, but before there has been an outcome in those proceedings. In both cases Housing NSW has advised the tenants to relinquish their tenancy and re-join the wait list. - First level applications to the NSW Civil and Administrative Tribunal on behalf of tenants are usually handled by VERTO and Legal Aid NSW can provide representation at appeals, however if VERTO doesn't have capacity call Legal Aid NSW in Orange for advice. <p>2. Changes to Victims Services</p> <ul style="list-style-type: none"> - To-date, Elizabeth Evatt CLC is finding that the changes are not beneficial for clients because of the difficulties that they face in obtaining relevant evidence themselves. Clients also report that choosing an appropriate counsellor from the extensive list is overwhelming. There is also a lack of counsellors in the Bathurst/Lithgow areas that are trauma informed. <p>3. Resources are available from Your Story Disability Legal Support</p> <ul style="list-style-type: none"> - Your Story Disability Legal Support provides free legal support to people with disability, their family and carers about sharing information with the Disability Royal Commission. - Contact Silva Osaki (silva.osaki@legalaid.nsw.gov.au) if you or your organisation would like resources to use with clients. They have a range of flyers, brochures and posters. <p>4. Campaign to introduce a state-wide register of lousy landlords</p> <ul style="list-style-type: none"> - Rachel Black (who is both a tenant and landlord herself) has started a campaign asking the government to create a database for <i>lousy</i> landlords who refuse to carry out necessary repairs, enter tenants' homes without notice or generally behave abominably. 	<ul style="list-style-type: none"> ❖ Kate Watt (IDRS) will obtain more details about the advice that Housing NSW provided to the tenants to share with Jill Marshall (Legal Aid NSW). Jill will refer the issue to Legal Aid's specialist housing team, who can liaise directly with Housing NSW.

	<ul style="list-style-type: none">- Under her plan a register would be created of NCAT rulings against landlords on a government site accessible by potential tenants.- The tenants union has indicated that they see the campaign as a step in the right direction, but would prefer to advocate for a system of registering and licensing landlords.- You can sign the petition to create a landlord non-compliance register HERE.	
6. Next meeting	18 May – online	