

# Appendices

## Appendix 6 Legal practice operational statistics

<b>LEGAL AID NSW TOTALS</b>	<b>2012-2013</b>	<b>2013-2014</b>	<b>% change from previous year</b>	<b>2014-2015</b>	<b>% change from previous year</b>
<b>Case Matters</b>					
Applications Received	46,759	44,715	-4.4%	44,205	-1.1%
Applications Refused	9,150	9,280	1.4%	8,839	-4.8%
Inhouse Grants	12,613	11,138	-11.7%	11,231	0.8%
Assigned Grants	25,387	24,634	-3.0%	24,106	-2.1%
<b>Total Case Grants</b>	<b>38,000</b>	<b>35,772</b>	<b>-5.9%</b>	<b>35,337</b>	<b>-1.2%</b>
Grant Rate	80.6%	79.4%	-1.5%	80.0%	0.7%
Applications Determined	47,150	45,052	-4.4%	44,176	-1.9%
Applications Undetermined at year end	1,205	1,011	-16.1%	1,116	10.4%
Grants Finalised	43,111	24,006	-44.3%	54,717	127.9%
Current Grants on Hand at year end	52,724	64,749	22.8%	39,321	-39.3%
<b>Duty Services</b>					
Inhouse Duty Services	107,352	111,132	3.5%	110,974	-0.1%
Assigned Duty Services	64,836	60,633	-6.5%	63,588	4.9%
<b>Total Duty Services</b>	<b>172,188</b>	<b>171,765</b>	<b>-0.2%</b>	<b>174,562</b>	<b>1.6%</b>
<b>Other Services</b>					
Advice	92,854	98,939	6.6%	96,410	-2.6%
Minor assistance	35,865	41,790	16.5%	53,986	29.2%
Information	633,743	654,958	3.3%	564,958	-13.7%
<b>Total Other Services</b>	<b>762,462</b>	<b>795,687</b>	<b>4.4%</b>	<b>715,354</b>	<b>-10.1%</b>
<b>Total Client Services</b>	<b>972,650</b>	<b>1,003,224</b>	<b>3.1%</b>	<b>925,253</b>	<b>-7.8%</b>

## CRIMINAL LAW TOTALS

<b>Case Matters</b>					
Applications Received	27,012	25,432	-5.8%	24,782	-2.6%
Applications Refused	3,518	4,184	18.9%	3,954	-5.5%
Inhouse Grants	9,228	8,194	-11.2%	7,730	-5.7%
Assigned Grants	14,666	13,015	-11.3%	13,019	0.0%
<b>Total Case Grants</b>	<b>23,894</b>	<b>21,209</b>	<b>-11.2%</b>	<b>20,749</b>	<b>-2.2%</b>
Grant Rate	87.2%	83.5%	-4.2%	84.0%	0.6%
Applications Determined	27,412	25,393	-7.4%	24,703	-2.7%
Applications Undetermined at year end	314	384	22.3%	502	30.7%
Grants Finalised	24,759	16,207	-34.5%	30,578	88.7%
Current Grants on Hand at year end	24,108	29,275	21.4%	15,812	-46.0%
<b>Duty Services</b>					
Inhouse Duty Services	97,356	101,343	4.1%	102,001	0.6%
Assigned Duty Services	52,177	47,332	-9.3%	48,124	1.7%
<b>Total Duty Services</b>	<b>149,533</b>	<b>148,675</b>	<b>-0.6%</b>	<b>150,125</b>	<b>1.0%</b>
<b>Other Services</b>					
Advice	29,789	28,408	-4.6%	27,080	-4.7%
Minor assistance	4,817	4,246	-11.9%	4,569	7.6%
Information	296,655	317,938	7.2%	262,063	-17.6%
<b>Total Other Services</b>	<b>331,261</b>	<b>350,592</b>	<b>5.8%</b>	<b>293,712</b>	<b>-16.2%</b>
<b>Total Client Services</b>	<b>504,688</b>	<b>520,476</b>	<b>3.1%</b>	<b>464,586</b>	<b>-10.7%</b>

<b>FAMILY LAW TOTALS</b>	<b>2012-2013</b>	<b>2013-2014</b>	<b>% change from previous year</b>	<b>2014-2015</b>	<b>% change from previous year</b>
<b>Case Matters</b>					
Applications Received	17,381	17,251	-0.7%	17,295	0.3%
Applications Refused	4,595	4,209	-8.4%	4,072	-3.3%
Inhouse Grants	2,594	2,219	-14.5%	2,798	26.1%
Assigned Grants	10,134	11,101	9.5%	10,469	-5.7%
<b>Total Case Grants</b>	<b>12,728</b>	<b>13,320</b>	<b>4.7%</b>	<b>13,267</b>	<b>-0.4%</b>
Grant Rate	73.5%	76.0%	3.4%	76.5%	0.7%
Applications Determined	17,323	17,529	1.2%	17,339	-1.1%
Applications Undetermined at year end	762	582	-23.6%	572	-1.7%
Grants Finalised	16,704	6,711	-59.8%	21,546	221.1%
Current Grants on Hand at year end	25,344	32,034	26.4%	21,524	-32.8%
<b>Duty Services</b>					
Inhouse Duty Services	7,253	7,096	-2.2%	6,652	-6.3%
Assigned Duty Services	1,966	2,268	15.4%	2,772	22.2%
<b>Total Duty Services</b>	<b>9,219</b>	<b>9,364</b>	<b>1.6%</b>	<b>9,424</b>	<b>0.6%</b>
<b>Other Services</b>					
Advice	30,138	30,133	0.0%	28,253	-6.2%
Minor assistance	14,761	16,927	14.7%	20,981	23.9%
Information	146,259	141,814	-3.0%	128,360	-9.5%
<b>Total Other Services</b>	<b>191,158</b>	<b>188,874</b>	<b>-1.2%</b>	<b>177,594</b>	<b>-6.0%</b>
<b>Total Client Services</b>	<b>213,105</b>	<b>211,558</b>	<b>-0.7%</b>	<b>200,285</b>	<b>-5.3%</b>

## CIVIL LAW TOTALS

<b>Case Matters</b>					
Applications Received	2,366	2,032	-14.1%	2,128	4.7%
Applications Refused	1,037	887	-14.5%	813	-8.3%
Inhouse Grants	790	725	-8.3%	703	-3.0%
Assigned Grants	588	518	-11.9%	618	19.3%
<b>Total Case Grants<sup>1</sup></b>	<b>1,378</b>	<b>1,243</b>	<b>-9.8%</b>	<b>1,321</b>	<b>6.3%</b>
Grant Rate	57.1%	58.4%	2.3%	61.9%	6.1%
Applications Determined	2,415	2,130	-11.8%	2,134	0.2%
Applications Undetermined at year end	129	45	-65.1%	42	-6.7%
Grants Finalised	1,648	1,088	-34.0%	2,593	138.3%
Current Grants on Hand at year end	3,272	3,440	5.1%	1,985	-42.3%
<b>Duty Services</b>					
Inhouse Duty Services	2,743	2,693	-1.8%	2,321	-13.8%
Assigned Duty Services	10,693	11,033	3.2%	12,692	15.0%
<b>Total Duty Services</b>	<b>13,436</b>	<b>13,726</b>	<b>2.2%</b>	<b>15,013</b>	<b>9.4%</b>
<b>Other Services</b>					
Advice	32,927	40,398	22.7%	41,077	1.7%
Minor assistance	16,287	20,617	26.6%	28,436	37.9%
Information	190,829	195,206	2.3%	174,535	-10.6%
<b>Total Other Services</b>	<b>240,043</b>	<b>256,221</b>	<b>6.7%</b>	<b>244,048</b>	<b>-4.8%</b>
<b>Total Client Services</b>	<b>254,857</b>	<b>271,190</b>	<b>6.4%</b>	<b>260,382</b>	<b>-4.0%</b>

# Appendices

## Appendix 6 Legal practice operational statistics

### Commonwealth and State allocation of Legal Aid Services

	State Matter	State Matter %	Commonwealth Matter	Commonwealth Matter %	Total
<b>Family Law</b>					
Grants	4,693	35.4%	8,574	64.6%	13,267
Duty Appearances	3,943	41.8%	5,481	58.2%	9,424
Advice	2,382	8.4%	25,871	91.6%	28,253
Minor assistance	1,764	8.4%	19,217	91.6%	20,981
Information Services	15,901	12.4%	112,459	87.6%	128,360
<b>Total</b>	<b>28,683</b>	<b>14.3%</b>	<b>171,602</b>	<b>85.7%</b>	<b>200,285</b>
<b>Criminal Law</b>					
Grants	20,422	98.4%	327	1.6%	20,749
Duty Services	148,000	98.6%	2,125	1.4%	150,125
Advice	26,587	98.2%	493	1.8%	27,080
Minor assistance	4,461	97.6%	108	2.4%	4,569
Information Services	245,714	93.8%	16,349	6.2%	262,063
<b>Total</b>	<b>445,184</b>	<b>95.8%</b>	<b>19,402</b>	<b>4.2%</b>	<b>464,586</b>
<b>Civil Law</b>					
Grants	1,056	79.9%	265	20.1%	1,321
Duty Services	15,013	100.0%	-	0.0%	15,013
Advice	26,629	64.8%	14,448	35.2%	41,077
Minor assistance	18,019	63.4%	10,417	36.6%	28,436
Information Services	132,672	76.0%	41,863	24.0%	174,535
<b>Total</b>	<b>193,389</b>	<b>74.3%</b>	<b>66,993</b>	<b>25.7%</b>	<b>260,382</b>
<b>Legal Aid NSW Total</b>					
Grants	26,171	74.1%	9,166	25.9%	35,337
Duty Services	166,956	95.6%	7,606	4.4%	174,562
Advice	55,598	57.7%	40,812	42.3%	96,410
Minor assistance	24,244	44.9%	29,742	55.1%	53,986
Information Services	394,287	69.8%	170,671	30.2%	564,958
<b>Total</b>	<b>667,256</b>	<b>72.1%</b>	<b>257,997</b>	<b>27.9%</b>	<b>925,253</b>

### Family dispute resolution – family law

	2012–2013	2013–2014	% change from previous year	2014–2015	% change from previous year
Number of conferences	2,665	2,726	2.3%	2,676	-1.8%
Agreements reached	2,134	2,173	1.8%	2,137	-1.7%
Agreement rate	80.1%	79.7%	-0.5%	79.9%	0.2%

## Inhouse and private lawyer allocations of legal work

	Inhouse lawyer	Inhouse lawyer %	Private lawyer	Private lawyer %	Total
<b>Family Law</b>					
Duty Services	6,652	70.6%	2,772	29.4%	9,424
Grants of Legal Aid	2,798	21.1%	10,469	78.9%	13,267
<b>Total</b>	<b>9,450</b>	<b>41.6%</b>	<b>13,241</b>	<b>58.4%</b>	<b>22,691</b>
<b>Criminal Law</b>					
Duty Services	102,001	67.9%	48,124	32.1%	150,125
Grants of Legal Aid	7,730	37.3%	13,019	62.7%	20,749
<b>Total</b>	<b>109,731</b>	<b>64.2%</b>	<b>61,143</b>	<b>35.8%</b>	<b>170,874</b>
<b>Civil Law</b>					
Duty Services	2,321	15.5%	12,692	84.5%	15,013
Grants of Legal Aid	703	53.2%	618	46.8%	1,321
<b>Total</b>	<b>3,024</b>	<b>18.5%</b>	<b>13,310</b>	<b>81.5%</b>	<b>16,334</b>
<b>Legal Aid NSW Total</b>					
Duty Services	110,974	63.6%	63,588	36.4%	174,562
Grants of Legal Aid	11,231	31.8%	24,106	68.2%	35,337
<b>Total</b>	<b>122,205</b>	<b>58.2%</b>	<b>87,694</b>	<b>41.8%</b>	<b>209,899</b>

## Community legal education\*

	2012–2013	2013–2014	% change from previous year	2014–2015	% change from previous year
Criminal Law	755	785	4.0%	913	16.3%
Family Law	774	1,084	40.1%	843	-22.2%
Civil Law	986	1,291	30.9%	1,219	-5.6%
<b>Total</b>	<b>2,515</b>	<b>3,160</b>	<b>25.6%</b>	<b>2,975</b>	<b>-5.9%</b>

### Note:

\*The tables at pages 136-138 do not include these services.