Appendix 3 Learning and development

Legal Aid NSW conferences Civiil Law conferences Family Law conferences Total Legal Aid NSW seminars Generic continuing professional development Face-to-face Online Civil law continuing professional development Face-to-face Online Criminal law continuing professional development Face-to-face Online Criminal law continuing professional development Face-to-face Online Total Legal Aid NSW training professional development Face-to-face Online Total Legal Aid NSW training sessions Business skills Face-to-face Online Client service Face-to-face Online Diversity and inclusion Face-to-face Online Health and wellbeing Face-to-face Online Headth and wellbeing Face-to-face Online Leadership and management	393 303 519 1,215 1 1 103 212 13 2253 29 555 19 685 69 10 685 69 10 10 141 12 163 76 483 13	0 50 145 195 0 0 14 0 14 0 16 339 16 339 16 339 16 339 16 0 0 0 0 0 0 0 0 0 1 1 0 0 0 0 0 0 0	0 234 211 445 0 0 8 10 7 184 12 49 49 4 274 274 0 0 0 0 1 30 2	393 587 875 1,855 222 36 776 57 139 32 1,388 69 10
Criminal Law conferences Family Law conferences Total Legal Aid NSW seminars Generic continuing professional development Face-to-face Online Civil law continuing professional development Face-to-face Online Criminal law continuing professional development Face-to-face Online Face-to-face Online Face-to-face Online Family law continuing professional development Face-to-face Online Total Legal Aid NSW training sessions Business skills Face-to-face Online Client service Face-to-face Online Diversity and inclusion Face-to-face Online Health and wellbeing Face-to-face Online Induction and orientation Face-to-face Online Induction and orientation Face-to-face Online <	303 519 1,215 1 1 103 212 13 2253 29 555 19 685 55 19 685 69 10 10 10 10 1141 12 163 76	50 145 195 0 0 14 14 0 16 339 16 339 16 339 16 339 16 0 0 0 0 0 0 1 1 0 0 0 0 1 1 0 0 2	234 211 445 0 0 8 10 7 10 7 184 12 12 49 4 4 274 274 0 0 0 0 1 1 30	587 875 1,855 1,855 1 125 222 36 776 57 139 32 1,388 69 10 10 141 141 14
Family Law conferences Total Legal Aid NSW seminars Generic continuing professional development Face-to-face Online Civil law continuing professional development Face-to-face Online Criminal law continuing professional development Face-to-face Online Face-to-face Online Face-to-face Online Face-to-face Online Face-to-face Online Total Legal Aid NSW training sessions Business skills Face-to-face Online Client service Face-to-face Online Diversity and inclusion Face-to-face Online Health and wellbeing Face-to-face Online Induction and orientation Face-to-face Online Induction and orientation Face-to-face Online Leadership and management <td>519 1,215 1 1 1 1 1 2 12 2 13 2 2 9 5 5 19 6 85 19 6 85 19 6 85 19 6 85 19 6 85 10 10 10 10 10 10 10 10 10 10</td> <td>145 195 0 0 14 0 16 339 16 335 9 429 429 0 0 0 0 0 1 1 10 2</td> <td>211 445 0 8 10 7 184 12 49 49 4 274 274 0 0 0 0 1 1 30</td> <td>875 1,855 1,855 11 125 222 36 776 57 139 32 1,388 69 10 10 141 141 14 203</td>	519 1,215 1 1 1 1 1 2 12 2 13 2 2 9 5 5 19 6 85 19 6 85 19 6 85 19 6 85 19 6 85 10 10 10 10 10 10 10 10 10 10	145 195 0 0 14 0 16 339 16 335 9 429 429 0 0 0 0 0 1 1 10 2	211 445 0 8 10 7 184 12 49 49 4 274 274 0 0 0 0 1 1 30	875 1,855 1,855 11 125 222 36 776 57 139 32 1,388 69 10 10 141 141 14 203
Total Legal Aid NSW seminars Generic continuing professional development Face-to-face Online Civil law continuing professional development Face-to-face Online Criminal law continuing professional development Face-to-face Online Criminal law continuing professional development Face-to-face Online Face-to-face Online Total Legal Aid NSW training sessions Business skills Face-to-face Online Client service Face-to-face Online Diversity and inclusion Face-to-face Online Health and wellbeing Face-to-face Online Health and orientation Face-to-face Online Induction and orientation Face-to-face Online Health and wellbeing Face-to-face Online Induction and orientation <tr< td=""><td>1,215 1 1 1 1 2 2 1 3 2 2 3 2 9 5 5 1 9 6 8 5 1 9 1 6 8 5 1 9 1 1 1 1 1 1 1 1 1 1 1 1 1</td><td>195 0 14 0 16 339 16 35 9 429 429 0 0 0 0 1 1 10 2</td><td>445 0 8 10 7 184 12 49 4 274 0 0 0 0 1 30</td><td>1,855</td></tr<>	1,215 1 1 1 1 2 2 1 3 2 2 3 2 9 5 5 1 9 6 8 5 1 9 1 6 8 5 1 9 1 1 1 1 1 1 1 1 1 1 1 1 1	195 0 14 0 16 339 16 35 9 429 429 0 0 0 0 1 1 10 2	445 0 8 10 7 184 12 49 4 274 0 0 0 0 1 30	1,855
Legal Aid NSW seminars Generic continuing professional development Face-to-face Online Civil law continuing professional development Face-to-face Online Criminal law continuing professional development Face-to-face Online Criminal law continuing professional development Face-to-face Online Face-to-face Online Face-to-face Online Total Legal Aid NSW training sessions Business skills Face-to-face Online Client service Face-to-face Online Diversity and inclusion Face-to-face Online Health and wellbeing Face-to-face Online Health and orientation Face-to-face Online Leadership and management Face-to-face Online Induction and orientation Face-to-face Online	1 103 212 13 253 29 55 19 685 69 10 10 141 12 163 76 483	0 14 0 16 339 16 35 9 429 0 0 0 0 1 1 10 2	0 8 10 7 184 12 49 4 4 274 0 0 0 0 1 30	1 125 222 36 776 57 139 32 1,388 69 10 10 141 141 14
Generic continuing professional development Face-to-face Online Civil law continuing professional development Face-to-face Online Criminal law continuing professional development Face-to-face Online Criminal law continuing professional development Face-to-face Online Face-to-face Online Face-to-face Online Face-to-face Online Total Legal Aid NSW training sessions Business skills Face-to-face Online Client service Face-to-face Online Diversity and inclusion Face-to-face Online Health and wellbeing Face-to-face Online Induction and orientation Face-to-face Online Leadership and management Face-to-face Online Leadership and management Face-to-face On	103 212 13 253 29 55 19 685 69 10 10 141 12 163 76 	14 0 16 339 16 35 9 429 0 0 0 0 1 1 10 2	8 10 7 184 12 49 4 274 0 0 0 0 1 30	125 222 36 776 57 139 32 1,388 69 10 10 141 141
Face-to-face Online Civil law continuing professional development Face-to-face Online Criminal law continuing professional development Face-to-face Online Conline Criminal law continuing professional development Face-to-face Online Face-to-face Online Face-to-face Online Total Legal Aid NSW training sessions Business skills Face-to-face Online Client service Face-to-face Online Online Online Diversity and inclusion Face-to-face Online Online Health and wellbeing Face-to-face Online Online Induction and orientation Face-to-face Online Conline Image: Conceredee Conline Image	103 212 13 253 29 55 19 685 69 10 10 141 12 163 76 	14 0 16 339 16 35 9 429 0 0 0 0 1 1 10 2	8 10 7 184 12 49 4 274 0 0 0 0 1 30	125 222 36 776 57 139 32 1,388 69 10 10 141 141
Online	103 212 13 253 29 55 19 685 69 10 10 141 12 163 76 	14 0 16 339 16 35 9 429 0 0 0 0 1 1 10 2	8 10 7 184 12 49 4 274 0 0 0 0 1 30	125 222 36 776 57 139 32 1,388 69 10 10 141 141
Civil law continuing professional development Face-to-face Online Face-to-face Online Face-to-face Online Family law continuing professional development Face-to-face Online Face-to-face Online Face-to-face Online Total Legal Aid NSW training sessions Business skills Face-to-face Online Online Online Online Online Client service Face-to-face Online Diversity and inclusion Face-to-face Online Diversity and inclusion Face-to-face Online Health and wellbeing Face-to-face Online Induction and orientation Face-to-face Online Leadership and management Face-to-face Online Leadership and management	212 13 253 29 55 19 685 69 10 10 141 12 163 76 483	0 16 339 16 35 9 429 0 0 0 0 1 1 10 2	10 7 184 12 49 4 4 274 0 0 0 0 1 1 30	222 36 776 57 139 32 1,388 69 10 10 141 141 14
Face-to-face Online Criminal law continuing professional development Face-to-face Online Family law continuing professional development Face-to-face Online Face-to-face Online Total Legal Aid NSW training sessions Business skills Face-to-face Online Online Client service Face-to-face Online Online Diversity and inclusion Face-to-face Online Online Diversity and inclusion Face-to-face Online Online Health and wellbeing Face-to-face Online Online Induction and orientation Face-to-face Online Online Induction and orientation Face-to-face Online Online Induction and orientation Face-to-face Online Online Face-to-face Online Face-to-face Online Face-to-face Online Face-to-face Online Face-to-face Online	13 253 29 55 19 685 69 10 141 12 163 76 483	16 339 16 35 9 429 0 0 0 0 1 1 10 2	7 184 12 49 4 274 0 0 0 0 1 30	36 776 57 139 32 1,388 69 10 10 141 141 14
Face-to-face Online Criminal law continuing professional development Face-to-face Online Family law continuing professional development Face-to-face Online Face-to-face Online Total Image: Contract of the second sec	13 253 29 55 19 685 69 10 141 12 163 76 483	16 339 16 35 9 429 0 0 0 0 1 1 10 2	7 184 12 49 4 274 0 0 0 0 1 30	36 776 57 139 32 1,388 69 10 10 141 141 14
Criminal law continuing professional development Face-to-face Online Family law continuing professional development Face-to-face Online Total Legal Aid NSW training sessions Business skills Face-to-face Online Client service Face-to-face Online Online Diversity and inclusion Face-to-face Online Diversity and inclusion Face-to-face Online Diversity and inclusion Face-to-face Online Health and wellbeing Face-to-face Online Induction and orientation Face-to-face Online Leadership and management Face-to-face Online Leadership and management Face-to-face Online Leadership and management Face-to-face Online Leadership and culture Face-to-face <	253 29 55 19 685 69 10 10 141 12 163 76 483	339 16 35 9 429 0 0 0 0 1 1 10 2	184 12 49 4 274 0 0 0 0 1 30	776 57 139 32 1,388 69 10 10 141 141 14
Face-to-face Online Family law continuing professional development Face-to-face Face-to-face Online Total Legal Aid NSW training sessions Business skills Face-to-face Face-to-face Online Online Client service Face-to-face Online Online Online Diversity and inclusion Face-to-face Face-to-face Online Diversity and inclusion Face-to-face Face-to-face Online Diversity and inclusion Face-to-face Gonline Diversity and inclusion Face-to-face Online Health and wellbeing Face-to-face Online Induction and orientation Face-to-face Online Leadership and management Face-to-face Online Induction Face-to-face Online Face-to-face Online Face-to-face Online Face-to-face Team and culture Face-to-face Eace-to-face Online Eace-to-face </td <td>29 55 19 685 69 10 141 12 163 76 483</td> <td>16 35 9 429 0 0 0 1 1 10 2</td> <td>12 49 4 274 0 0 0 0 1 30</td> <td>57 139 32 1,388 69 10 10 141 141 14 203</td>	29 55 19 685 69 10 141 12 163 76 483	16 35 9 429 0 0 0 1 1 10 2	12 49 4 274 0 0 0 0 1 30	57 139 32 1,388 69 10 10 141 141 14 203
Face-to-face Online Family law continuing professional development Face-to-face Pace-to-face Online Total Legal Aid NSW training sessions Business skills Face-to-face Face-to-face Online Online Client service Face-to-face Online Online Client service Face-to-face Online Diversity and inclusion Face-to-face State to face Online Diversity and inclusion Face-to-face State to face Online Health and wellbeing Face-to-face Online Induction and orientation Face-to-face Online Leadership and management Face-to-face Online Team and culture Face-to-face Online	29 55 19 685 69 10 141 12 163 76 483	16 35 9 429 0 0 0 1 1 10 2	12 49 4 274 0 0 0 0 1 30	57 139 32 1,388 69 10 10 141 141 14
Online Family law continuing professional development Face-to-face Online Total Legal Aid NSW training sessions Business skills Face-to-face Online Client service Face-to-face Online Client service Face-to-face Online Diversity and inclusion Face-to-face Online Diversity and inclusion Face-to-face Online Health and wellbeing Face-to-face Online Induction and orientation Face-to-face Online Leadership and management Face-to-face Online Leadership and management Face-to-face Online Leadership and management Face-to-face Online Eace-to-face Online Face-to-face Online	29 55 19 685 69 10 141 12 163 76 483	16 35 9 429 0 0 0 1 1 10 2	12 49 4 274 0 0 0 0 1 30	57 139 32 1,388 69 10 10 141 141 14
Family law continuing professional development Face-to-face Online Total Legal Aid NSW training sessions Business skills Face-to-face Online Client service Face-to-face Online Diversity and inclusion Face-to-face Online Diversity and inclusion Face-to-face Online Business Pace-to-face Online Diversity and inclusion Face-to-face Online Health and wellbeing Face-to-face Online Induction and orientation Face-to-face Online Leadership and management Face-to-face Online Leadership and management Face-to-face Online Team and culture Face-to-face	55 19 685 69 10 141 12 163 76 483	35 9 429 0 0 0 1 1 10 2	49 4 274 0 0 0 1 30	139 32 1,388 69 10 141 141 14 203
Face-to-face Online Total Legal Aid NSW training sessions Business skills Face-to-face Online Client service Face-to-face Online Diversity and inclusion Face-to-face Online Diversity and inclusion Face-to-face Online Health and wellbeing Face-to-face Online Induction and orientation Face-to-face Online Leadership and management Face-to-face Online Eace-to-face Online Eace-to-face Online Face-to-face Online Face-to-face Online Team and culture <td>19 685 69 10 141 12 163 76 483</td> <td>9 429 0 0 0 1 1 10 2</td> <td>4 274 0 0 0 1 30</td> <td>32 1,388 69 10 141 141 14 203</td>	19 685 69 10 141 12 163 76 483	9 429 0 0 0 1 1 10 2	4 274 0 0 0 1 30	32 1,388 69 10 141 141 14 203
Online Total Legal Aid NSW training sessions Business skills Face-to-face Online Client service Face-to-face Online Diversity and inclusion Face-to-face Online Diversity and inclusion Face-to-face Online Health and wellbeing Face-to-face Online Induction and orientation Face-to-face Online Leadership and management Face-to-face Online Leadership and management Face-to-face Online Leadership and management Face-to-face Online Face-to-face	19 685 69 10 141 12 163 76 483	9 429 0 0 0 1 1 10 2	4 274 0 0 0 1 30	32 1,388 69 10 141 141 14 203
Total Legal Aid NSW training sessions Business skills Face-to-face Online Client service Face-to-face Online Diversity and inclusion Face-to-face Online Diversity and inclusion Face-to-face Online Health and wellbeing Face-to-face Online Induction and orientation Face-to-face Online Leadership and management Face-to-face Online Leadership and management Face-to-face Online Eace-to-face Online Face-to-face Online	685 69 10 141 12 163 76 483	429 0 0 1 1 10 2	274 0 0 1 30	1,388 69 10 141 14 203
Legal Aid NSW training sessions Business skills Face-to-face Online Client service Face-to-face Online Diversity and inclusion Face-to-face Online Diversity and inclusion Face-to-face Online Health and wellbeing Face-to-face Online Induction and orientation Face-to-face Online Leadership and management Face-to-face Online Team and culture Face-to-face	69 10 141 12 163 76 483	0 0 0 1 10 2	0 0 0 1 30	69 10 141 14 203
Business skills Face-to-face Online Client service Face-to-face Online Diversity and inclusion Face-to-face Online Health and wellbeing Face-to-face Online Health and wellbeing Face-to-face Online Induction and orientation Face-to-face Online Leadership and management Face-to-face Online Eace-to-face Online Face-to-face Online	10 141 12 163 76 483	0 0 1 10 2	0 0 1 30	10 141 14 203
Face-to-face Online Client service Face-to-face Online Diversity and inclusion Face-to-face Online Health and wellbeing Face-to-face Online Health and wellbeing Face-to-face Online Induction and orientation Face-to-face Online Leadership and management Face-to-face Online Leadership and management Face-to-face Online Eace-to-face Online Face-to-face Online	10 141 12 163 76 483	0 0 1 10 2	0 0 1 30	10 141 14 203
Online Client service Face-to-face Online Diversity and inclusion Face-to-face Online Health and wellbeing Face-to-face Online Induction and orientation Face-to-face Online Leadership and management Face-to-face Online Eace-to-face Online	10 141 12 163 76 483	0 0 1 10 2	0 0 1 30	10 141 14 203
Client service Face-to-face Online Diversity and inclusion Face-to-face Online Health and wellbeing Face-to-face Online Induction and orientation Face-to-face Online Leadership and management Face-to-face Online Leadership and management Face-to-face Online Eace-to-face Online Face-to-face Face-to-face Face-to-face Online	141 12 163 76 483	0 1 10 2	0 1 30	141 14 203
Face-to-face Online Diversity and inclusion Face-to-face Online Health and wellbeing Face-to-face Online Induction and orientation Face-to-face Online Leadership and management Face-to-face Online Leadership and management Face-to-face Online Eace-to-face Online Face-to-face Online Face-to-face Online	12 163 76 483	1 10 2	1 30	14 203
Online Diversity and inclusion Face-to-face Online Health and wellbeing Face-to-face Online Induction and orientation Face-to-face Online Leadership and management Face-to-face Online Face-to-face Face-to-face Face-to-face Face-to-face Face-to-face Face-to-face	12 163 76 483	1 10 2	1 30	14 203
Diversity and inclusion Face-to-face Online Health and wellbeing Face-to-face Online Induction and orientation Face-to-face Online Leadership and management Face-to-face Online Leadership and management Face-to-face Online Eadership and management Face-to-face Online Team and culture Face-to-face	163 76 483	10 2	30	203
Face-to-face Online Health and wellbeing Face-to-face Online Induction and orientation Face-to-face Online Leadership and management Face-to-face Online Leadership and management Face-to-face Online Eadership and management Face-to-face Online Eadership and culture Face-to-face	76 483	2		
Online Health and wellbeing Face-to-face Online Induction and orientation Face-to-face Online Leadership and management Face-to-face Online Team and culture Face-to-face Face-to-face	76 483	2		
Health and wellbeing Face-to-face Online Induction and orientation Face-to-face Online Leadership and management Face-to-face Online Leadership and management Face-to-face Online Eadership and management Face-to-face Online Team and culture Face-to-face	483		2	80
Face-to-face Online Induction and orientation Face-to-face Online Leadership and management Face-to-face Online Team and culture Face-to-face		0		
Online Induction and orientation Face-to-face Online Leadership and management Face-to-face Online Team and culture Face-to-face Face-to-face		0		
Induction and orientation Face-to-face Online Leadership and management Face-to-face Online Team and culture Face-to-face Face-to-face	13		0	483
Face-to-face Online Leadership and management Face-to-face Online Team and culture Face-to-face Face-to-face		0	0	13
Online Leadership and management Face-to-face Online Team and culture Face-to-face				
Leadership and management Face-to-face Online Team and culture Face-to-face	140	0	0	140
Face-to-face Online Team and culture Face-to-face	356	1	1	358
Face-to-face Online Team and culture Face-to-face				
Online Team and culture Face-to-face	87	0	0	87
Team and culture Face-to-face	34	0	0	34
Face-to-face				01
	15	0	0	15
oninic	0	0	0	0
Technology skills	0	0	0	0
Face-to-face	284	0	0	284
			0	
Online	209	1		210
Total	2,092	15	34	2,141
Lawyers attending Legal Aid NSW training and seminars				
Legal Aid NSW lawyers				2,777
Private lawyers				444
Other (including not-for-profit)				308
Total				3,529
Total conferences, seminars and training				
Seminars and conferences (face-to-face)				2,993
Training sessions (face-to-face)				1,422
Online training and seminars				969
Total				