



## Guide to free legal help in the Hunter

Legal issue	Services
 <p><b>Fines</b></p> <ul style="list-style-type: none"> <li>• Having trouble paying your fines?</li> <li>• Is your license suspended due to unpaid fines?</li> </ul>	<ul style="list-style-type: none"> <li>• Legal Aid NSW WDO Service</li> <li>• Hunter Community Legal Centre</li> <li>• Aboriginal Legal Service NSW/ACT (fines clinic)</li> </ul>
 <p><b>Violence</b></p> <ul style="list-style-type: none"> <li>• Feeling unsafe at home or elsewhere?</li> <li>• Have you been a victim of violence, physical assault, or sexual assault?</li> <li>• Need advice about victims support or compensation?</li> <li>• Has an ADVO been made to protect you?</li> <li>• Has an ADVO been made against you?</li> </ul>	<ul style="list-style-type: none"> <li>• Legal Aid NSW</li> <li>• Hunter Community Legal Centre</li> <li>• Women's Legal Service</li> <li>• Aboriginal Legal Service NSW/ACT</li> <li>• Newcastle Women's Domestic Violence Court Advocacy Service</li> </ul>
 <p><b>Family</b></p> <ul style="list-style-type: none"> <li>• Separating and don't know what to do?</li> <li>• Need help to see your kids or grandkids?</li> <li>• Trouble getting or paying child support?</li> <li>• Has DCJ contacted you?</li> </ul>	<ul style="list-style-type: none"> <li>• Legal Aid NSW</li> <li>• Hunter Community Legal Centre</li> <li>• Aboriginal Legal Service (NSW/ACT)</li> </ul>
 <p><b>Money</b></p> <ul style="list-style-type: none"> <li>• Having trouble paying your bills?</li> <li>• Being hassled by a debt collector?</li> <li>• Having trouble paying your mortgage?</li> </ul> <p><i>Financial counsellors are also listed in the Hunter Homeless Connect directory.</i></p>	<ul style="list-style-type: none"> <li>• Legal Aid NSW</li> <li>• Hunter Community Legal Centre</li> </ul>
 <p><b>Goods and services</b></p> <ul style="list-style-type: none"> <li>• Signed a contract you can't afford?</li> <li>• Does someone owe you money?</li> <li>• Crashed your car and not insured?</li> </ul>	<ul style="list-style-type: none"> <li>• Legal Aid NSW</li> <li>• Hunter Community Legal Centre</li> <li>• Office of Fair Trading NSW</li> </ul>
 <p><b>Housing</b></p> <ul style="list-style-type: none"> <li>• Have you received an eviction notice?</li> <li>• Can't get housing because something happened in a previous tenancy?</li> <li>• On a TICA blacklist?</li> <li>• Disagree with a decision by your landlord?</li> </ul> <p><i>Please note legal services cannot provide housing but can give you advice about your housing options.</i></p>	<ul style="list-style-type: none"> <li>• Hunter Tenants Advice and Advocacy Services</li> <li>• North Eastern Aboriginal Tenancy Service</li> <li>• Legal Aid NSW</li> <li>• Hunter Community Legal Centre</li> </ul>
 <p><b>Disasters</b></p> <ul style="list-style-type: none"> <li>• Were you impacted by bushfire, flood or storms?</li> <li>• Having trouble with your insurer?</li> <li>• Need help with a disaster payment?</li> </ul>	<ul style="list-style-type: none"> <li>• Legal Aid's Disaster Response Legal Service NSW</li> <li>• Hunter Community Legal Centre</li> </ul>

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<ul style="list-style-type: none"> <li>• Need help with temporary accommodation?</li> <li>• Rental property damaged in the disaster?</li> <li>• Need help replacing important documents?</li> </ul>	
 <ul style="list-style-type: none"> <li>• Trouble with the NDIS?</li> <li>• Having issues with your plan or a service provider?</li> </ul>	<ul style="list-style-type: none"> <li>• Legal Aid NSW</li> <li>• Hunter Community Legal Centre</li> <li>• Disability Advocacy Service</li> </ul>
 <p><b>Disability</b></p> <ul style="list-style-type: none"> <li>• In trouble with police?</li> <li>• In police custody?</li> <li>• Going to court and have a cognitive impairment?</li> <li>• Have you experienced discrimination?</li> </ul>	<ul style="list-style-type: none"> <li>• Australian Centre for Disability Law</li> <li>• Legal Aid NSW</li> <li>• Hunter Community Legal Centre</li> </ul>
 <p><b>Centrelink</b></p> <ul style="list-style-type: none"> <li>• Unhappy with a Centrelink decision?</li> <li>• Do you owe Centrelink money?</li> <li>• Unsure if you are receiving the right payment?</li> </ul>	<ul style="list-style-type: none"> <li>• Legal Aid NSW</li> <li>• Hunter Community Legal Centre</li> <li>• Welfare Rights Legal Centre</li> </ul>
 <p><b>Immigration</b></p> <ul style="list-style-type: none"> <li>• Is your partner threatening to cancel your visa?</li> <li>• Worried about your visa?</li> <li>• Want to apply for citizenship?</li> <li>• Want to sponsor a family member?</li> </ul>	<ul style="list-style-type: none"> <li>• Legal Aid NSW</li> </ul>
 <p><b>Employment</b></p> <ul style="list-style-type: none"> <li>• Need help with a working with children check?</li> <li>• Have you been discriminated against at work?</li> </ul>	<ul style="list-style-type: none"> <li>• Legal Aid NSW</li> <li>• Hunter Community Legal Centre</li> <li>• Aboriginal Legal Service (NSW/ACT)</li> </ul>
 <p><b>Mental health and guardianship</b></p> <ul style="list-style-type: none"> <li>• Need advice about a Tribunal application?</li> <li>• Unhappy with your Guardian or Financial Manager?</li> </ul>	<ul style="list-style-type: none"> <li>• Legal Aid NSW</li> </ul>
 <p><b>Racism and unfair treatment</b></p> <ul style="list-style-type: none"> <li>• Have you been discriminated against, harassed or treated unfairly?</li> </ul>	<ul style="list-style-type: none"> <li>• Legal Aid NSW</li> <li>• Hunter Community Legal Centre</li> <li>• Aboriginal Legal Service (NSW/ACT)</li> </ul>
 <p><b>Complaints about government authorities</b></p> <ul style="list-style-type: none"> <li>• Got a complaint about a government department?</li> <li>• Want to talk to someone about police?</li> </ul>	<ul style="list-style-type: none"> <li>• Legal Aid NSW</li> <li>• Hunter Community Legal Centre</li> <li>• Aboriginal Legal Service (NSW/ACT)</li> </ul>

Legal issue	Services
 <b>Older people and future planning</b> <ul style="list-style-type: none"> <li>• Feeling unsafe where you live?</li> <li>• Money or property gone missing?</li> <li>• Worried about your current living arrangements?</li> <li>• Worried about your Power of Attorney?</li> <li>• Need assistance after someone has passed away?</li> <li>• Need help to write up your will?</li> </ul> <p><i>Wills are available at the University of Newcastle Older Person's Legal Clinic only.</i></p>	<ul style="list-style-type: none"> <li>• The University of Newcastle Older Person's Legal Clinic</li> <li>• Legal Aid Elder Abuse Service</li> </ul>

## LawAccess NSW

Can't see your problem listed here? Don't know where to start? Give Law Access NSW a call. LawAccess NSW is a free information service run by Legal Aid NSW. They provide legal information and referrals for people with a legal problem in NSW and can connect you with the legal information you need over the phone, through webchat or online. **1300 888 529** or [www.lawaccess.nsw.gov.au](http://www.lawaccess.nsw.gov.au)

## Service contact details

### Legal Aid NSW services

Service	Area	Contact details
Legal Aid	NSW	1300 888 529 between 9am to 5pm, Monday to Friday (excluding public holidays).
Domestic Violence Unit	NSW	1800 979 529, or <a href="mailto:domesticviolenceunit@legalaid.nsw.gov.au">domesticviolenceunit@legalaid.nsw.gov.au</a>
Work and Development Order Service	NSW	<a href="mailto:wdo@legalaid.nsw.gov.au">wdo@legalaid.nsw.gov.au</a>
Elder Abuse Service	Central Coast/ Lower Hunter	<a href="mailto:elderservice@legalaid.nsw.gov.au">elderservice@legalaid.nsw.gov.au</a>
Disaster Response Legal Service	NSW	1800 801 529

### Community legal services

Service	Area	Contact details
Hunter Community Legal Centre	Hunter	(02) 4040 9120, or 1800 650 073
	Nelson Bay	By appointment at Yacaaba on Wednesdays, (02) 49842176
	Raymond Terrace	Drop in at Raymond Terrace Children's Court Local Court, fortnightly on Wednesday
	Belmont	Drop-in service fortnightly on Mondays at the Local Court House
	Maitland	Drop-in service (DV/AVOs) on Thursdays at the Local Court House
	Newcastle	Drop-in service (DV/AVOs) on Tuesdays at the Local Court House

Newcastle Women's Domestic Violence Court Advocacy Service	Hunter	(02) 4940 8766 54 Clyde St, Hamilton North
The University of Newcastle Legal Centre	Hunter	(02) 4921 8666, 409 Hunter Street, Newcastle Drop in 9am-12pm at NuSpace on Wednesdays during University semester, Wednesdays 6-7.30pm by appt
The University of Newcastle Older Persons Legal Clinic	Hunter Gosford	(02) 4921 8666, 409 Hunter Street, Newcastle Drop in 9am- 12pm at Nu Space, By appointment fortnightly at the Gosford ATO
Women's Legal Service NSW	NSW	1800 801 501 (Women's legal advice line) 1800 810 784 (DV legal advice line) 1800 639 784 (First Nations contact line)
Welfare Rights Legal Centre	NSW	1800 226 028 Monday and Wednesday, 9:30am to 12:30pm
Office of Fair Trading NSW	NSW	13 32 20
Disability Advocacy Service	NSW	1300 365 085
Australian Centre for Disability Law	AUS	1800 800 708

## Aboriginal Legal Service (NSW/ACT)

Service	Area	Contact details
Aboriginal Legal Service (NSW/ACT)	NSW	1800 765 767 (all services) Mon-Fri 9am-5pm Fines clinic fines@alsnswact.org.au

## Tenancy services

Service	Area	Contact details
Hunter Tenants Advice and Advocacy Service	Hunter	(02) 4969 7666 or 1800 654 504 9am-1pm Monday to Friday
North Eastern Aboriginal Tenancy Service	NSW	(02) 4967 7756

For information on support services in the Hunter region, including housing and accommodation, food services, crisis and emergency services, employment and training, health and youth services and much more: access the **Hunter Homeless Connect Community Directory** [here](https://hunterhomelessconnect.org.au/community-services-directory/).

<https://hunterhomelessconnect.org.au/community-services-directory/>

Or scan the QR code >>

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