



# Law Check-Up

## For free legal help after a disaster

*All information will be treated as confidential*

Name \_\_\_\_\_

Phone \_\_\_\_\_

Email \_\_\_\_\_

### Tick boxes that may apply to you.



#### Insurance

- Not sure whether you have insurance or who you have insurance with?
- House or property damaged by the disaster?
- Having trouble with your insurer – not sure what your policy covers?
- Not sure what to do about temporary accommodation?
- Car damaged by the disaster?
- Want to make an insurance claim?
- Offered a cash settlement and not sure what to do?
- Offered a rebuild and not sure what to do?
- Claim denied – need help?
- Small business or farm affected by the disaster?



#### Money

- Having trouble paying your mortgage?
- Having trouble paying your loans or credit cards?
- Being hassled by a debt collector?
- Having trouble paying council rates?
- Having trouble paying utilities or other bills?
- Having trouble paying your fines?



#### Housing and Tenancy

- Not sure what to do about temporary accommodation?
- Rental property damaged in the disaster?
- Having trouble paying rent/rental arrears?
- Need help getting the Landlord to fix repairs?
- Need to end the tenancy?
- Received a termination notice from your landlord?



### Employment

- Unfairly dismissed after the disaster?
- Missing employment entitlements?
- Being unfairly treated at work?



### Centrelink/Disaster payments

- Refused a Disaster payment and not sure what to do?
- Worried if an insurance payout will affect your Centrelink payment?
- Centrelink say you owe them money?
- Centrelink has stopped your social security payments?



### Domestic Violence and Crime

- Feeling unsafe at home or elsewhere?
- Victim of crime? Need help to get victims support?
- Stuff stolen after the disaster and not sure what to do?



### Family and children

- Trouble with Family Law parenting or Care contact orders after Disaster?
- Has Child Protection been in contact with you?
- Trouble getting or paying Child Support?



### Replacing Important Documents

- Need help getting a new Certificate of Title?
- Need help getting a new passport?
- Need help replacing other important documents?



### Wills and Estate

- Need to amend your title deeds and not sure what to do?
- Need information about planning ahead documents – your will, power of attorney, enduring guardianship?
- Need help dealing with a funeral fund after someone has died?
- Have questions after someone has died?



### Older People

- Feeling unsafe where you live?
- Money or property gone missing?
- Worried about your current living arrangements?

**For information and advice see a lawyer or call the Disaster Response Legal Service NSW on 1800 801 529. If we can't help, we will refer you to someone who can help.**